



Hilton Baltimore Safety and Security Features

Date: Updated June 2025

Safety and Security Arrangements and Organization

Guest Room Provisions

- Electronic locks
- Secondary locking device for entry and connecting doors
- Entry door viewer
- Self closing entry door
- In room safes or central safety deposit boxes provided

Fire Prevention

- The hotel complies with the requirements of local fire safety enforcement laws.
- Fire drills involving all team members are conducted at least semi-annually.
- The fire alarm system includes automatic detection and audible alarms.
- Team members trained in fire evacuation procedures are on duty 24/7.
- Checklist relating to fire alarm system, fire detection, emergency lighting and portable fire fighting equipment completed and recorded.

First Aid/CPR

The hotel has qualified first aiders/CPR on duty 24/7.

Security

Security cameras are provided in certain areas as a deterrent to crime.

Food Safety

This hotel follows the principles of HACCP Guidelines in line with local and national food hygiene regulations and receives inspection from local authority officials.

Workplace Safety

This hotel arranges for periodic internal inspections to ensure hazards are identified and removed or control measures implemented.

Inspections and Support

Periodic inspections are undertaken to support safety and general welfare conditions. The aim is to confirm compliance with local and national legislation within the country of operation.

Accident Reporting

Accidents that have the potential to cause injury or accidents causing injury or property damage are reported to management.

Control of Hazardous Substances

The supply and use of substances in hotels is controlled, as is the provision of personal protective equipment.

Supervision of Health Club

This issue is recognized and clear signage outlines the Hotel's specific safety procedures.

Emergency Procedures and Incident Control

The hotel has procedures covering a wide variety of crisis situations. These procedures cover such items as chemical spillage, guest illness, food contamination, bomb threats etc.

Emergency Power

The hotel has emergency back up designated lighting and power to key systems and equipment.

Engineering Safety Inspections

Periodic inspections/maintenance on specific items of equipment.

Water Hygiene

- Water hygiene assessments and regular sampling carried out.
- A system of water temperature monitoring and showerhead cleaning is in place.

Electrical Safety

Periodic electrical inspections are carried out.

Gas Safety

Gas Equipment (eg boilers) is periodically maintained and serviced.

Contractors

Signing in and Identification inspection procedures exist for visiting contractors. Permits to work are used for high-risk work tasks, identified as Hot Works, Roof Works and Electrical Works.

Human Resources / Team Members

- Safety and security training within the hotel is carried out as part of the induction program.
- Team members are encouraged to raise suggestions for improvements or safety concerns with their elected representative or line manager.
- Team members recognize the importance of working in a safe manner as identified through the induction and departmental training received.

Hotel Specific Information

- Guest fire evacuation notice displayed in bedroom (**YES**).
- No. of recognized fire exits/stairs – (**32 Exits 15 Stairs**).
- The sound of the fire alarm is **Voice Automated**.
- Pull Station/Break glass call points are clearly identified throughout the hotel and are operated by Virginia Sprinkler Company (VSC).
- The main Fire Assembly Point is located at – **Northwest Warehouse Lot/333 West Camden Street Surface Lot Directly behind the Sports Legends Museum.**
- No. of accessible bedrooms for disabled guests – **24**
- No. of bedroom floors - **16**
- No. of bedrooms - **757**
- Children's Clubs (**NO**)
- No. of Swimming Pools – **1**.
- A separate procedure for assisting identified disabled guests in the event of emergency evacuation is in place
- Location of local hospitals are
 - a. **University of Maryland Hospital 22 S. Greene Street Baltimore, Maryland 21201 (410) 328 8667**
 - b. **Mercy Medical Center 301 St. Paul Street Baltimore, Maryland 21210 (410)332-9000**
 - c. **Maryland General Hospital 827 Linden Avenue Baltimore, Maryland 21201 (410)225-8000**
- Location of nearest fire station is **Steadman Fire Station 15 S. Eutaw Street Baltimore, Maryland 21201 (410)396-5167, approximately .25 miles away**

- Location of nearest police station is **Central Police District 500 E. Baltimore Street Baltimore, MD 21202 (410)396-2411**, approximately 0.5 miles away
- **CVS Pharmacy 24 Hours Pharmacy 400 E. Pratt Street Baltimore, MD 21202 410-685-4843**

Thursday	9 AM - 1:30 PM 2 PM - 7 PM
Friday	9 AM - 1:30 PM 2 PM - 7 PM
Saturday	10 AM - 1:30 PM 2 PM - 5 PM
Sunday	10 AM - 1:30 PM 2 PM - 5 PM
Monday	9 AM - 1:30 PM 2 PM - 7 PM
Tuesday	9 AM - 1:30 PM 2 PM - 7 PM
Wednesday	9 AM - 1:30 PM 2 PM - 7 PM

- Internal emergency contact number is 65
- For further Hotel information please visit www.hilton.com